



# Services Projects Profile 2023



a software solution design factory



### Over 2 Decades

Sustained **growth and stable management**



Reputation as a **leading Software IT Company** in the region



**200+**

Highly qualified **Software Engineers, Business Analysts, and Quality Analysts**



**100+**

Lifetime Clients including mid to large scale **enterprises and government institutions**



**<5%**

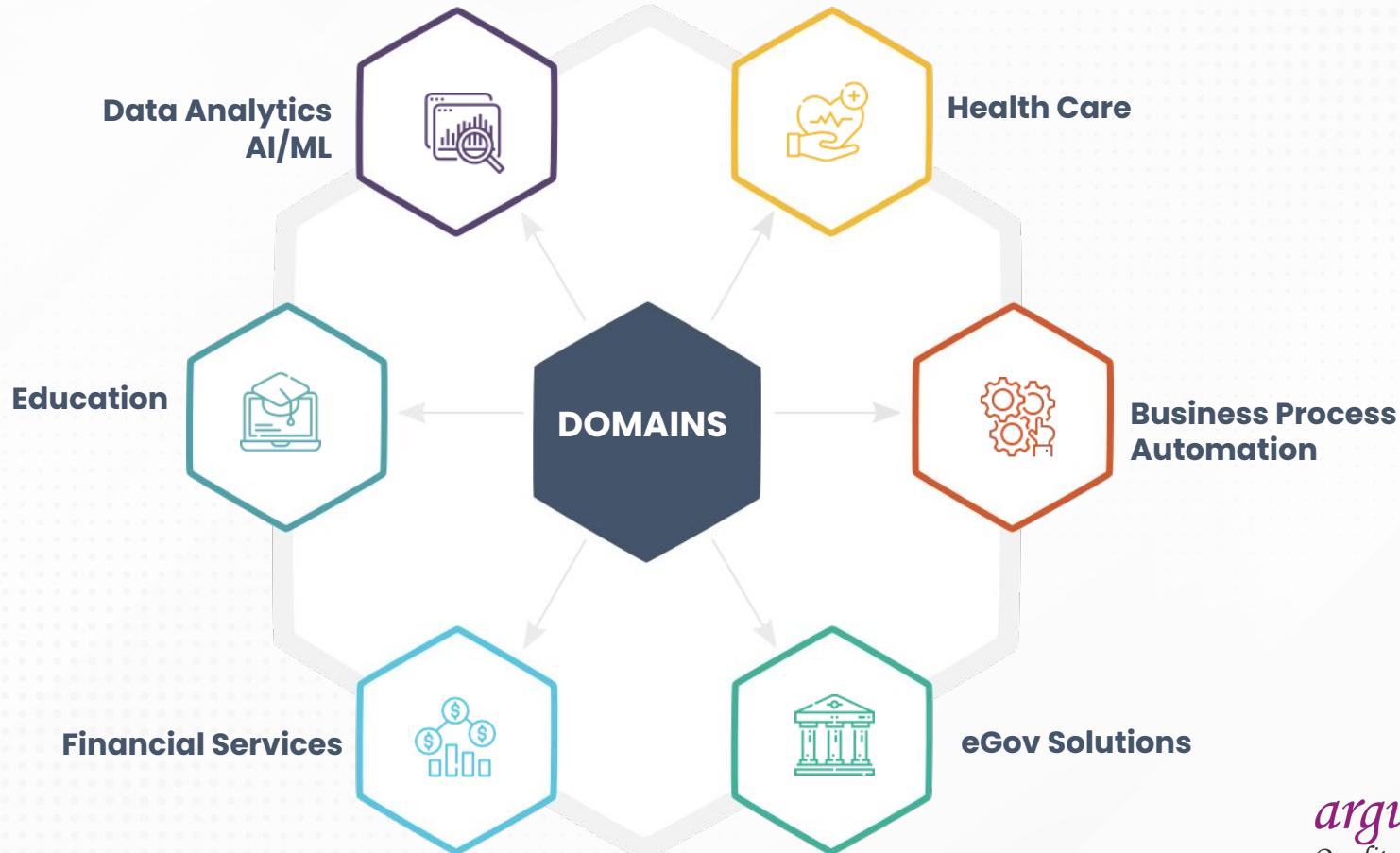
Excellent work culture contributes to **less than 5% attrition**



**20+**

Current Clients Worldwide in **USA, UK, Japan, Netherlands, France, Germany, Canada, South Africa, Middle East, Caribbean, India**

# Our Domain Expertise



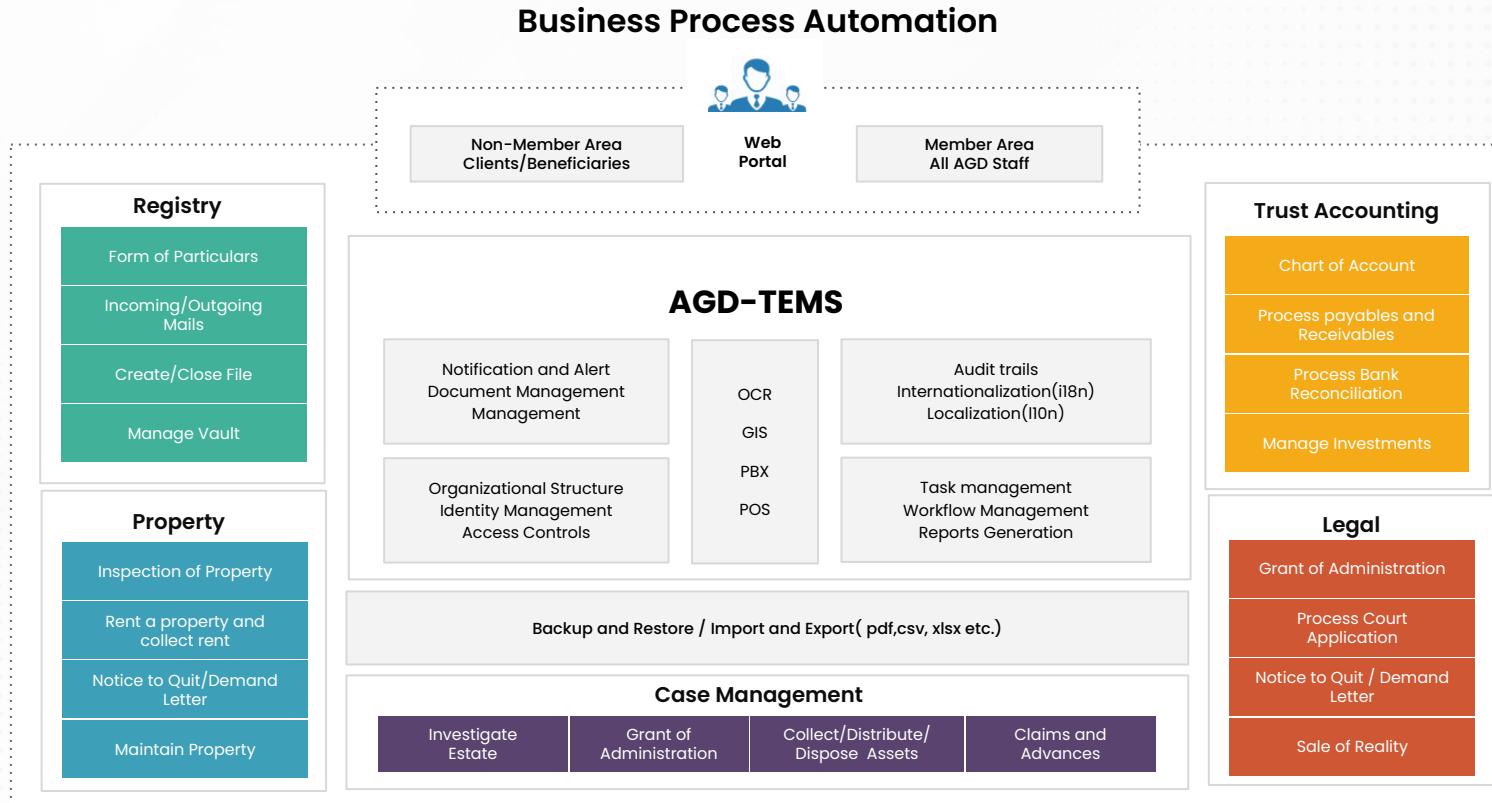
# Tech Stacks



We are largely a full stack house



# Turnkey Project – TEMS for Govt of Jamaica



# Turnkey Project - WHO EWARS

## The Early Warning, Alert & Response System



# MODC – KPMG SOFY

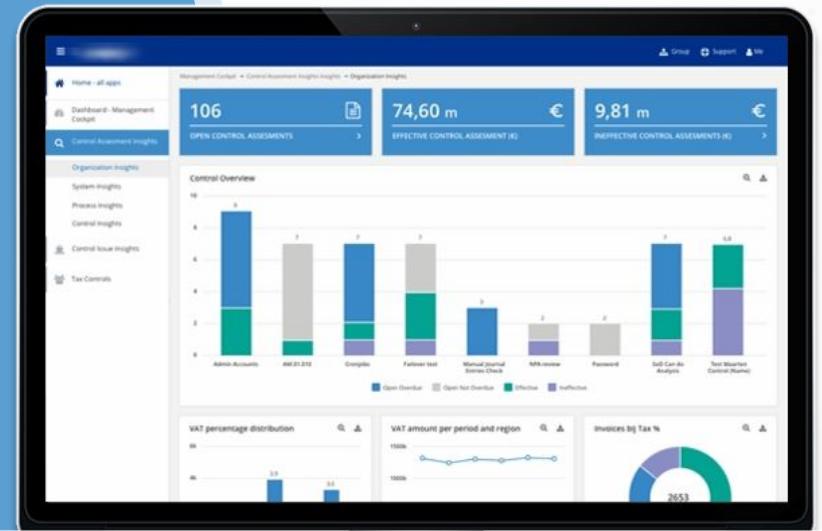
## Data Driven Cloud Solutions

KPMG Sofy Suite bundles ready-to-use analytics solutions on a common platform to help clients accelerate their digital ambitions and leverage their data to tackle various business challenges.

The platform has been developed to support several business domains such as Marketing, Retail, Supply Chain, Manufacturing and many others and supports informed decision making in the areas of Risk management, Data Quality as well as process insights.

### Features:

- Fuzzy logic based business rules for cleansing data
- Supports over 50 types of charting options
- Fully user customizable dashboards
- Easy interface to set and modify business rules
- What if Scenario generation
- Custom KPI interface with exception call outs.



# MODC - Lateral

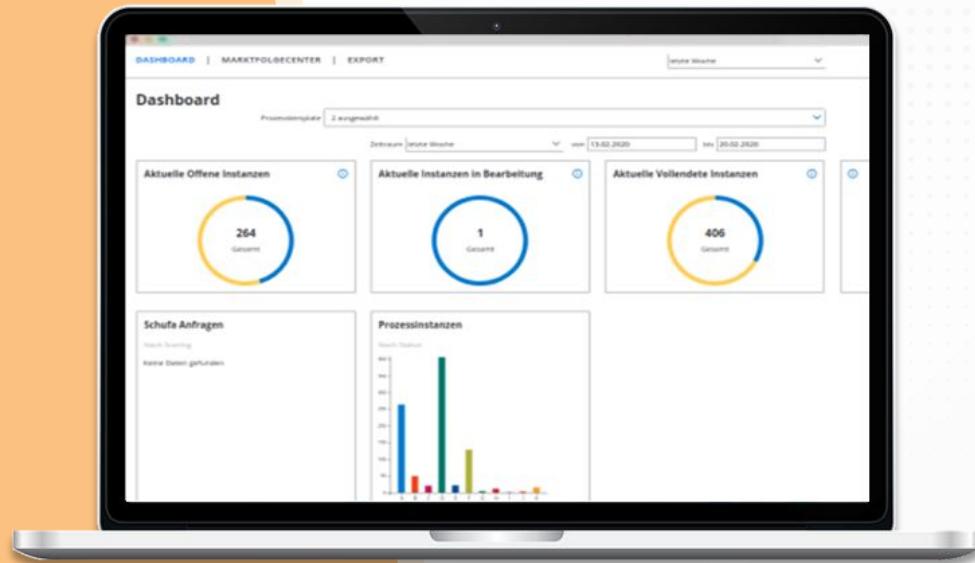
## Next Generation Office Automation Software

Lateral offers next generation CRM and Case Management Software focused on serving Legal, Government, Finance, Contact Center and Collections Departments and organisations.

With its powerful A/B testing feature and Machine Learning, the application is truly your Process Optimization Partner.

### Features:

- Workflow Automation
- Case Management
- CRM
- Customer Communication
- Credit Control
- Debt Recovery



# Turnkey Project - eAREF Investment Bank FMS

eAREF is a wholly owned subsidiary of a Kuwait finance house, one of the largest Financial institutions in Kuwait

Developed a complete Enterprise Financial SOA application . Used presently in five other subsidiaries of the group

## Enterprise Financial SOA application



Requirement Analysis & Documentation

Created Policies & Procedures document

Design & Development

Deployment & Training

# Turnkey Project – Medic Alert ERS

## Business Process Automation

A mid-size 50+ year old,  
not-for-profit Medical foundation in  
the USA

Complete Business Process reengineering and development of an  
Integrated Application using COTS & Custom development

Application  
Development

Customer Portal Manufacturing Process Call Center  
Emergency Response

Application  
Integration

Integrated with MS CRM & MS GP Several Legacy Apps  
WebMethods Integration

Business Continuity &  
Migration

Smooth transition Full Data Migration 3m records  
migrated

- ✓ Completed in about 30 months
- ✓ Reengineered core processes of S&M,  
CRM and Order Management
- ✓ App integration and SOA ensured that  
no complete rewrite was required
- ✓ 100 % business continuity ensured

# Thank You

## Get in touch

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